National profiles for Biomedical Scientists and Clinical Support Workers



Contents

Profile Title	Band	Page
Clinical Support Worker (Healthcare Science)	2	2
Phlebotomist	2	4
Clinical Support Worker High Level (Healthcare Science)	3	6
Biomedical Scientist	5	8
Biomedical Scientist Team Leader	6	10
Biomedical Scientist Specialist		12
Biomedical Scientist Advanced		14
Biomedical Scientist Team Manager	7	16

Version history and amendments

Action	Date	Notes		
Rebrand	Nov	Profile suite has been transferred onto new template. No		
	2023	changes to wording, scores or levels.		
Moderation	2004/5	Biomedical Scientist Advanced Band 7 – an anomaly has		
check		een found in the 'Responsibility for Information Resources'		
		factor and as a result the wording has been changed and		
		the JE Level now reads 1-2(a)(b), which is the same as that		
		for the Band 6 Biomedical Scientist Specialist.		



Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Clinical Support Worker (Healthcare Science)	
Job Statement	1. Processes clinical specimens for biological testing	
	2. Maintains test records.	

Factor		Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide & receive routine information orally to inform work colleagues, patients, clients Relays test results to clinicians and other staff	2	12
2.	Knowledge, Training & Experience	Range of routine work procedures requiring job training Knowledge of lab procedures acquired through a combination of instruction and practice or by attending training sessions	2	36
3.	Analytical & Judgemental Skills	Judgements involving straightforward facts or situations some requiring analysis Resolves day to day issues eg mislabelled and lost specimens	2	15
4.	Planning & Organisational Skills	Organise own day to day work tasks or activities Organises own work	1	6
5.	Physical Skills	Physical skills obtained through practice/ highly developed physical skills, accuracy important; manipulation of fine tools, materials Keyboard skills/ hand eye co-ordination, speed and accuracy required when inoculating specimens & pipetting accurately.	2-3(b)	15-27
6.	Patient/Client Care	Provide basic clinical technical services Preparation of specimens for diagnostic testing	3(b)	15
7.	Policy/Service Development	Follows policies in own role, may be required to comment Follows departmental policies, may comment on proposals for change	1	5
8.	Financial & Physical Resources	Personal duty of care in relation to equipment, resources/ safe use of equipment other than equipment used personally; maintain stock control Careful use of laboratory equipment/ cleaning equipment for use by others; orders supplies	1-2(b)(c)	5-12
9.	Human Resources	Demonstrate own activities to new or less experienced employees Demonstrates own duties	1	5
10.	Information Resources	Data entry, text processing, storage of data Enters laboratory test results	2(a)	9
11.	Research & Development	Occasionally participate in R & D May process samples for research projects	1	5
12.	Freedom to Act	Well-established procedures, supervision close by/ standard operating procedures, someone available for reference Follows defined procedures/ works on own initiative, supervision available	1-2	5-12
13.	Physical Effort	Frequent light/moderate effort for several short periods Bending & lifting boxes of media / lifts waste bins, trays, racks	2(b)-3(c)	7-12





14.	Mental Effort	Frequent concentration work pattern predictable/ occasional prolonged concentration Concentration required for processing specimens, may be prolonged	2(a)/3(b)	7-12
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare Limited contact with patients/clients	1	5
16.	Working Conditions	Frequent unpleasant conditions Exposure to contained or controlled infectious materials, body fluids	3(a)	12
	JE Score 164 - 200 Bar			



Working In Partnership



Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Phlebotomist
Job Statement	 To obtain blood samples from patients through venepuncture as requested by doctors.
	 To ensure blood samples are labelled correctly in preparation for being forwarded to laboratories.

Factor		Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Routine information where there are barriers to understanding, tact and persuasive skills required/complex or sensitive information Patients require reassurance; takes samples from patients with learning disabilities/language difficulties; information may be sensitive	3(a)(b)	21
2.	Knowledge, Training & Experience	Understanding of a range of routine work procedures which require job training and a period of induction No specific qualifications are required; in service training and experience	2	36
3.	Analytical & Judgemental Skills	Judgements involving facts or situations, some of which require analysis Uses judgement to ensure acceptable quality of sample; decides whether vein acceptable to draw blood	2	15
4.	Planning & Organisational Skills	Organise own day to day work tasks or activities	1	6
5.	Physical Skills	Highly developed physical skills where accuracy important; Hand eye co-ordination, speed and accuracy required when carrying out intravenous injections	3(b)	27
6.	Patient/Client Care	Provides basic clinical services to patients Obtains samples for testing	3(b)	15
7.	Policy/Service Development	Follows policies determined by others Comments on proposals	1	5
8.	Financial & Physical Resources	Observes personal duty of care in relation to equipment and resources used in course of work	1	5
9.	Human Resources	Provides advice; demonstrates activities to new and less experienced employees Assists in the induction of new staff	1	5
10.	Information Resources	Records personally generated clinical information Hand writes labels on blood sample tubes	1	4
11.	Research & Development	Undertakes surveys/audits as necessary to own work; may occasionally participate in R&D	1	5
12.	Freedom to Act	Is guided by standard operating procedures; someone is generally available for reference Works within standard operating procedures; supervisor available by telephone	2	12
13.	Physical Effort	Frequent requirement for sitting or standing in a restricted position for a substantial portion of the time/frequent light physical effort for several short periods	2(a)(b)	7



		Standing, bending to obtain blood samples; pushes trolley daily		
14.	Mental Effort	Frequent requirement for concentration where the work is predictable Concentration required for intravenous injections	2(a)	7
15.	Emotional Effort	Occasional exposure to distressing or emotional circumstances Works on an acute receiving ward	2	11
16.	Working Conditions	Frequent, highly unpleasant working conditions Daily exposure to blood	4	18
		JE Score 199	Bar	nd 2



Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Clinical Support Worker Higher Level (Healthcare Science)
Job Statement	 Prepares and processes clinical specimens for biomedical testing; maintains test records Deals with reception and telephone queries from staff from other departments, GPs, visitors to department. Provides support to less experienced biomedical support workers.

Fac	tor	Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide and receive routine information, to inform work colleagues, patients, clients Relays test results to clinicians and other staff, answers queries	2	12
2.	Knowledge, Training & Experience	Range of work procedures and practices; base level theoretical knowledge Knowledge across range of biomedical procedures acquired through training to NVQ3 level or equivalent	3	60
3.	Analytical & Judgemental Skills	Judgements involving facts or situations, some requiring analysis Resolves day to day issues e.g. mislabelled or mislaid specimens	2	15
4.	Planning & Organisational Skills	Organises own day to day work tasks or activities/ plan and organise straightforward activities, some ongoing Prioritises urgent and emergency workload/ plans clinical support worker rota	1-2	6-15
5.	Physical Skills	Highly developed physical skills, accuracy important; manipulation of fine tools, materials Hand eye co-ordination, speed and accuracy required when inoculating specimens and pipetting accurately	3(b)	27
6.	Patient/Client Care	Provide basic clinical technical services Prepares specimens for diagnostic testing	3(b)	15
7.	Policy/Service Development	Implement policies, propose changes to practices, procedures for own area Proposes changes to SOPs	2	12
8.	Financial & Physical Resources	Safe use of equipment other than equipment used personally; maintain stock control Cleaning equipment for use by others; orders supplies	2(b)(c)	12
9.	Human Resources	Demonstrate own activities to new or less experienced employees/ day to day supervision Demonstrates own duties/ co-ordinates other clinical support workers, provides advice & guidance, basic training	1- 2(a)	5-12
10.	Information Resources	Data entry, text processing, storage of data Enters laboratory test results	2(a)	9
11.	Research & Development	Undertakes surveys or audits as necessary to own work; may occasionally participate in R&D May process and store samples for clinical trials	1	5





12.	Freedom to Act	Standard operating procedures, someone available for reference Works on own initiative, supervision available	2	12
13.	Physical Effort	Frequent light/moderate effort for several short periods per shift Bends and lifts boxes of media/ lifts waste bins, trays, racks	2 (b)-3(c)	7-12
14.	Mental Effort	Frequent concentration, work pattern predictable/occasional prolonged concentration Concentration for processing specimens, may be prolonged	2(a)-3(b)	7-12
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare Limited contact with patients/clients	1(a) (b)	5
16.	Working Conditions	Frequent unpleasant conditions Exposure to contained or controlled infectious materials, body fluids	3(a)	12
		JE Score 221 - 247	Band	d 3



Working In Partnership

Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Biomedical Scientist
Job Statement	1. Processes biomedical specimens
	2. Analyses results and enters results onto the computer

Fac	tor	Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide and receive complex or sensitive information; provide advice, instruction, training to groups Communicates with colleagues, clinicians about investigations required, explains results to staff; provides instruction to groups of health service staff	3(b)(c)	21
2.	Knowledge, Training & Experience	Expertise within a specialism underpinned by theory Knowledge of biomedical procedures acquired through biomedical science degree or equivalent	5	120
3.	Analytical & Judgemental Skills	Range of facts and situations requiring analysis, comparison of a range of options Analysis of samples, tests, e.g. identifies micro organisms	3	27
4.	Planning & Organisational Skills	Plan and organise own day to day work tasks activities/ straightforward activities, some ongoing Plans own work/ plans work of clinical support workers	1-2	6-15
5.	Physical Skills	Highly developed physical skills, accuracy important; manipulation of fine tools, materials Hand eye co-ordination and accuracy required when performing tests, scalpels & needles used to process certain specimens	3(b)	27
6.	Patient/Client Care	Provide specialist clinical technical services Screens and analyses test results	5(b)	30
7.	Policy/Service Development	Follow policies in own role, may be required to comment/ implement policies, propose changes to practices, procedures for own area Follows laboratory policies, may comment on proposals for change/proposes changes to SOPs	1-2	5-12
8.	Financial & Physical Resources	Safe use of equipment, other than equipment used personally; safe use of expensive or highly complex equipment Sets up equipment for others to use; uses expensive equipment for analysis work	2(b)(e)	12
9.	Human Resources	Day to day supervision; provide practical training Supervises support workers, students; provides practical training to small groups	2(a)(c)	12
10.	Information Resources	Record personally generated information/ data entry, text processing, storage of data Records test results/ maintains integrity, accuracy of lab databases, including data entered by others	1-2(a)	4-9
11.	Research & Development	Occasionally participate/regularly undertake R&D clinical trials; equipment testing, adaptation Undertakes R&D, clinical trials., equipment testing	1-2(a)(b) (c)	5-12
12.	Freedom to Act	Clearly defined occupational policies, work is managed rather than supervised	3	21



	JE Score 326 - 360 Band 5		d 5	
16.	Working Conditions	Frequent unpleasant conditions Exposure to contained or controlled infectious materials, body fluids	3(a)	12
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare Limited contact with patients, clients	1(a)(b)	5
14.	Mental Effort	Occasional/frequent prolonged concentration Concentration required for microscope work, cytoscreening	3(b)-4(a)	12-18
13.	Physical Effort	Sitting, standing in restricted position; frequent light effort for several short periods per shift; occasional moderate effort, several short periods Sitting at microscope for long periods; repetitive movements processing specimens; lifting autoclave boxes	2(a)(b)(d)	7
		Works autonomously within operating procedures and protocols		

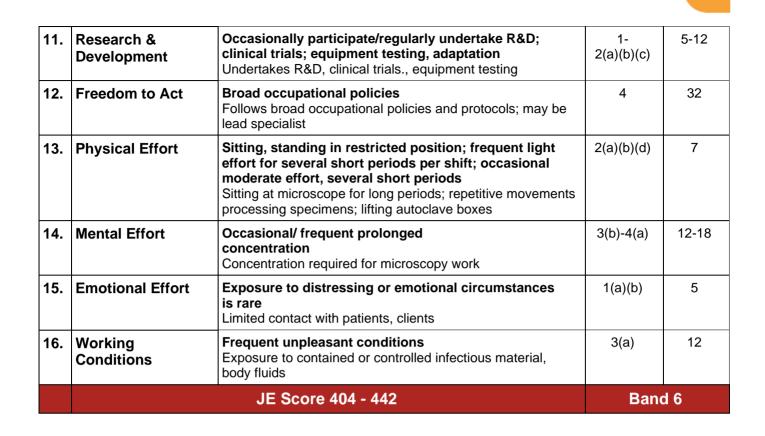




Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Biomedical Scientist Team Leader	
Job Statement	 Processes biomedical specimens Analyses results; responsible for standard and quality of results Supervises bench work and advises staff regarding technical difficulties. 	

Fac	tor	Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide & receive complex, sensitive information; provide advice, instruction to groups/ provide complex information, motivational skills required Communicates with colleagues, clinicians about investigations required, explains results to staff; trains groups of staff/ motivates staff	3(a)(b)- 4(a)	21-32
2.	Knowledge, Training & Experience	Specialist knowledge across a range of procedures underpinned by theory Knowledge of range of biomedical procedures acquired through biomedical science degree, plus further knowledge acquired through training and practical experience to post- graduate diploma level or equivalent	6	156
3.	Analytical & Judgemental Skills	Complex facts requiring analysis, interpretation, comparison of range of options Interprets test results, provides quality assurance	4	42
4.	Planning & Organisational Skills	Plan & organise straightforward activities some on-going Staff planning and planning own work	2	15
5.	Physical Skills	Highly developed physical skills, accuracy important; manipulation of fine tools, materials Hand eye co-ordination and accuracy required when performing tests; scalpels and needles used when processing certain specimens	3(b)	27
6.	Patient/Client Care	Provide specialist clinical technical services Provides a diagnostic service including interpretation and quality assurance of test results	5(b)	30
7.	Policy/Service Development	Implement policies, propose changes to practices, procedures for own area Implements, proposes changes to procedures for own work area	2	12
8.	Financial & Physical Resources	Safe use of equipment, other than equipment used personally; maintain stock control; safe use of expensive or highly complex equipment Sets up equipment for others to use; orders supplies; uses expensive equipment for analysis work	2(b)(c)(e)	12
9.	Human Resources	Day to day supervision; provide practical training/ day to day management Supervises staff including work allocation; provides practical training for small groups/ day to day management including performance appraisal	2(a)(c)- 3(a)	12-21
10.	Information Resources	Record personally generated information/ data entry, text processing, storage of date Records test results/ maintains integrity, accuracy of lab databases, including data entered by others	1-2(a)	4-9









Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Biomedical Scientist Specialist	
Job Statement	 Processes specialist investigations in e.g. haematology, biochemistry, microbiology, histopathology 	
	2. Provides specialist advice to clinicians as to appropriateness of tests and timescales.	
	3. Provides specialist services e.g. training, problem solving for specialist equipment.	
	4. Acts as mentor for more junior scientific and support staff	

Fac	tor	Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide and receive complex or sensitive information, persuasive skills Communication with colleagues, clinicians about investigations required; explanation of complex information and results, skills for influencing clinicians over appropriate tests to use, interpretation of results	4(a)	32
2.	Knowledge, Training & Experience	Specialist knowledge across a range of work procedures underpinned by theory Knowledge of specialised procedures acquired though degree, short courses, ongoing specialist training and experience to post-graduate diploma equivalent level	6	156
3.	Analytical & Judgemental Skills	Complex facts and situations requiring analysis, interpretation and comparison of a range of options Judgements on how to proceed during technical failures, quality control assessments, technical decisions, analysis of anomalous test results	4	42
4.	Planning & Organisational Skills	Plan and organise straightforward activities some ongoing/ complex activities or programmes, requiring formulation, adjustment Plans and prioritises own workload, coordinates other staff, liaises with other departments, agencies, suppliers in relation to tests, services required/ organises specialist service	2-3	15-27
5.	Physical Skills	Highly developed physical skills, accuracy is important, manipulation of fine tools, materials Hand eye co-ordination and accuracy for processing material on slides, fine adjustments to specialist equipment	3(b)	27
6.	Patient/Client Care	Provide specialist clinical technical services Provides specialist testing services including the analysis of test results, use of specialist equipment	5(b)	30
7.	Policy/Service Development	Implements policies and proposes changes to practices, procedures for own area Proposes changes to SOPs for specialist area, equipment	2	12
8.	Financial & Physical Resources	Safe use of equipment other than equipment used personally; maintain stock control; safe use of highly expensive equipment Sets up specialist equipment for others to use; orders supplies; uses expensive equipment for analysis work	2(b)(c)(e)	12
9.	Human Resources	Day to day supervision, professional supervision, provide practical training Supervises support staff, practical training of new, junior staff, students	2(a)(b)(c)	12



10.	Information Resources	Record personally generated information/ data entry, text processing, storage of data; occasional requirement to develop or create reports, documents, drawings Records, collates own test, equipment results/ responsible 		4-9
11.	Research & Development	Occasionally/regularly participates in clinical trials, equipment testing/ R&D activities as major job requirement Tests biomedical equipment, participates in clinical trials	1-2(b)(c) -3	5-12-21
12.	Freedom to Act	Clearly defined occupational procedures, work is managed/ broad occupational policies Follows policies and procedures, asks advice as necessary/ works independently, may be lead specialist	3-4	21-32
13.	Physical Effort	Frequent sitting or standing in a restricted position; frequent light effort for several short periods per shift; occasional moderate effort, several short periods Sitting, standing for benchwork for long periods; frequent repetitive movements processing specimens; lifting equipment	2(a)(b)(d)	7
14.	Mental Effort	Occasional/ frequent prolonged concentration Prolonged concentration for processing samples, carrying out specialist investigations	3(b)-4(a)	12-18
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare/ occasional Limited/ occasional contact with patients, clients	1(a)(b)- 2(a)	5-11
16.	Working Conditions	Frequent unpleasant working conditions Exposure to contained or controlled infectious material, body fluids	3(a)	12
	JE Score 404 - 460			d 6





Profile Suite and Label	Biomedical Scientists and Clinical Support Workers – Biomedical Scientist Advanced	
Job Statement	 Responsible as lead biomedical scientist for a specialist area e.g. absorption spectrophotometry, immunodeficiency diagnosis Processes specialist investigations in specific field and reports results; provides specialist advice to clinicians Contributes to development of specialist investigations, service Supervises, trains more junior scientific and support staff working in specialist area 	

Fac	tor	Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide and receive complex, sensitive information, developed persuasive skills Communicates with colleagues about specialist investigations; explains complex information and results to clinicians & other service users; skills for influencing clinicians over appropriate tests to use, interpretation of results	4(a)	32
2.	Knowledge, Training & Experience	Highly developed specialist knowledge across a range of work procedures and practices, underpinned by theoretical knowledge and experience Knowledge of professional discipline-specific specialised procedures acquired though degree, short courses and ongoing specialist training and experience to master's level equivalent	7	196
3.	Analytical & Judgemental Skills	Range of complex facts and situations requiring analysis, interpretation and comparison of a range of options Judgements on how to proceed during technical failures/ maintenance shutdown; quality control assessments; technical decisions, suitability of material submitted; analysis of anomalous test results, complex clinical indications	4	42
4.	Planning & Organisational Skills	Plan and organise straightforward activities some ongoing/ complex activities requiring formulation, adjustment Plans and prioritises specialist workload, liaises with other departments, agencies, suppliers in relation to tests, services required/ plans, organises specialist service	2-3	15-27
5.	Physical Skills	Highly developed physical skills where accuracy is important Hand eye co-ordination and accuracy for processing material on slides, fine adjustments to specialist equipment	3(b)	27
6.	Patient/Client Care	Provides highly specialist clinical technical services Provides a highly specialist diagnostic service which includes the interpretation of test results, use of specialist equipment	6(b)	39
7.	Policy/Service Development	Implements policies, proposes changes to policies, services/ impact beyond own area Develops SOPs for specialist area, equipment/impact on other disciplines	2-3	12-21
8.	Financial & Physical Resources	Safe use of expensive equipment; maintains stock control Safe use of expensive equipment in analysis work; orders supplies for specialist area	2(c)(e)	12



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_	JE Score 471-506		Ban	d 7
16.	Working Conditions	Frequent exposure to unpleasant working conditions Exposure to contained, controlled infectious material	3(a)	12
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare Limited patient contact	1	5
14.	Mental Effort	Occasional requirement for prolonged concentration Concentration required when processing samples, carrying out specialist investigations	3(b)	12
13.	Physical Effort	Frequent requirement for sitting, standing in a restricted position for a substantial proportion of the working time; occasional moderate effort Sitting, standing daily for bench work for long periods, frequent repetitive movements; moves equipment, supplies	2(a)(d)	7
12.	Freedom to Act	Broad occupational policies Works independently, lead specialist in own area	4	32
11.	Research & Development	Regularly undertakes R&R, clinical trials, equipment testing/ major job requirement Carries out research in specialist field; tests equipment, participates in clinical trials	2(a)(b)(c)- 3	12-21
10.	Information Resources	Records personally generated information/data entry, text processing; storage of data; occasional requirement to develop or create reports, documents, drawings Records, collates own test, equipment results/responsible for laboratory database or equivalent; uses software to create specialist reports	1-2(a)(b)	4-9
9.	Human Resources	Day to day, professional supervision, practical training Ongoing supervision of support staff, practical training of new, junior staff, students	2(a)(b)(c)	12





Profile Suite and Label	I Biomedical Scientists and Clinical Support Workers – Biomedical Scientist Team Manager	
Job Statement	1. Manages and co-ordinates the day to day technical activities of the team e.g. haematological processing, blood transfusion products.	
	2. Processes biomedical specimens	
	 Analyses and interprets results; responsible for standard and quality of results 	

Factor		Level descriptor and example job information	JE Level	JE Score
1.	Communication & Relationship Skills	Provide and receive complex information, motivational skills required. Communicates with colleagues, clinicians about investigations required, explains results to staff; trains groups of staff, motivates staff	4	32
2.	Knowledge, Training & Experience	Highly specialist knowledge across a range of work procedures and practices underpinned by theory and practice Knowledge of range of biomedical procedures plus further specialized knowledge of e.g. unusual, specialised procedures; acquired through degree, and masters degree or equivalent experience	7	196
3.	Analytical & Judgemental Skills	Complex facts requiring analysis, interpretation, comparison of a range of options Judgements over prioritising work for different consultants, how to proceed during technical failures, maintenance shutdown, complaints, quality control assessments, technical decisions on sectioning work & suitability of material submitted.	4	42
4.	Planning & Organisational Skills	Plan & organise complex activities requiring formulation, adjustment Staff planning and forward planning for work of section, plans for new equipment and supplies	3	27
5.	Physical Skills	Highly developed physical skills, accuracy important, manipulation of fine tools, materials Hand eye co-ordination and accuracy required when processing material on slides, fine adjustments to specialist equipment	3(b)	27
6.	Patient/Client Care	Provide specialist clinical technical services Provides a specialist diagnostic service including analysis of test results, use of specialist equipment	5(b)	30
7.	Policy/Service Development	Implement policies for own area, propose policy changes for own area/ impact beyond own area Implements, and suggests changes to relevant laboratory procedures/ procedures impact on other areas	2-3	12-21
8.	Financial & Physical Resources	Safe use of equipment other than equipment used personally; maintain stock control; safe use of expensive or highly complex equipment/ purchase of some physical assets or supplies	2(b)(c)(e)- 3(b)	12-21





		Sets up equipment for others to use; orders supplies; uses expensive equipment for analysis work/ purchases equipment and supplies as required			
9.	Human Resources	Day to day management Day to day management of team including performance appraisal	3(a)	21	
10.	Information Resources	Records personally generated information/ data entry, text processing, storage of data; occasional requirement to develop or create reports, documents, drawings Records, collates own test, equipment results/ responsible for laboratory database or equivalent; uses software to create specialist reports	1-2(a)(b)	4-9	
11.	Research & Development	Occasionally participate/regularly undertake R&D clinical trials; equipment testing, adaptation Undertakes R&D, clinical trials, equipment testing	1-2(a)(b) (c)	5-12	
12.	Freedom to Act	Broad occupational policies Follows occupational policies and protocols, manages team	4	32	
13.	Physical Effort	Sitting, standing in a restricted position; frequent light effort for several short periods per shift; occasional moderate effort, several short periods Sitting at microscope for long periods; repetitive movements processing specimens; lifting autoclave boxes	2(a)(b)(d)	7	
14.	Mental Effort	Occasional/frequent prolonged concentration Concentration required for microscopy work	3(b)-4(a)	12-18	
15.	Emotional Effort	Exposure to distressing or emotional circumstances is rare Limited contact with patients, clients	1(a)(b)	5	
16.	Working Conditions	Frequent exposure to unpleasant working conditions Exposure to contained, controlled infectious material	3(a)	12	
	JE Score 476 - 512			Band 7	

