Well led – well OD’d!

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The CQC Well Led Domain sets out what good leadership and culture looks like. Do we know what it means for organisations to be Well OD’d? This session explores opportunities for us to shape an approach that helps bring more consistency and ambition to OD in the NHS.
How far have you travelled to get here?

- Form one line across the room
- Person who travelled the shortest distance at one end
- Person who travelled the longest distance at the other end
- Find your place in the line
- Tell us your name, where you came from and one thing you want to get from this session
Organisational Development in Sheffield
Deliver Great Patient Care

Improve Patient Care

@NHSE_DoOD
What does well led look like?

• Imagine you were going into a healthcare organisation – what evidence would you be looking for?

• Discuss this for 10 minutes on your tables – then share with the group and let’s start to build the list…
What does well OD’d look like?

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What are the CQC looking for?

1. Is there the leadership capacity and capability to deliver high quality, sustainable care?
2. Is there a clear vision and credible strategy to deliver high quality sustainable care to people, and robust plans to deliver?
3. Is there a culture of high quality, sustainable care?
4. Are there clear responsibilities, roles and systems of accountability to support good governance and management?
5. Are there clear and effective processes for managing risks, issues and performance?
6. Is appropriate and accurate information being effectively processed, challenged and acted on?
7. Are the people who use services, the public, staff and external partners engaged and involved to support high quality sustainable services?
8. Are there robust systems and processes for learning, continuous improvement and innovation?
What next?
What action to take in our organisations?

• Following the first 2 exercises and thinking about the CQC dimensions...how can OD teams help your organisations? What can you do? Think about what you wanted to get from the session...

• Discuss this for 15 minutes on your tables – the share with the group
Thank You 😊