THE ROLE OF THE

NHS EMPLOYERS

NATIONAL ENGAGEMENT SERVICE

The national engagement service supports senior leaders in the NHS on workforce issues, to drive up organisational effectiveness and the quality of care for patients.

We engage with HRDs to provide them with the tools to do their job. Creating, developing and maintaining strong, lasting relationships we become the go to people.

We support the regional Social Partnership Forums to bring system leaders, employers and trade unions together at a regional level to discuss the implications of policy on the workforce.

HOW DO WE DO THIS?

CONNECT

- Bringing together system workforce and union leaders regionally and nationally
- Sharing best practice across networks
- Providing intelligence to inform programmes of work
- Encouraging and facilitating employer engagement in HR networks
- Providing feedback
- Facilitating links

INFORM

- Using employer views to inform the development of NHS Employers programmes
- Providing news, developments and informed opinions
- Updating on latest employment practice

INFLUENCE

- Enabling and encouraging employer and union contribution to the shaping of national policy
- Promoting and supporting the use of evidence-based workforce strategies
- Supporting opportunities for workforce and union leaders to influence NHS workforce developments through facilitation of health and social care system connectivity

CHALLENGE

- Ensuring consultation and engagement activities are targeted effectively
- Providing constructive feedback
- Driving continuous improvement
- Acting as a critical friend
- Sharing latest research and new thinking
- Managing risk and raising standards of employment practice

12 monthly engagement briefs circulated to workforce leaders

300 employer consultation/survey responses generated in 2017/18

251 providers engaged with nationally over the last year

130 regional HRD and SPF meetings held in 2017/18

94% of attendees rated their regional HRD network meeting as good or very good

3 annual partnership conferences attended by 237 delegates, of those 80% agreed/strongly agreed the events helped them to identify and share good practice

Face to face contact with 60+ HRDs every month

Source: National Engagement Service 2017/18 internal tracking systems