GUARDIANS OF SAFE WORKING HOURS

17 September 2018
Horizon, Leeds

Event supported by:
ALLOCATE
Skills for Health
Welcome from the conference chair

Welcome to the third national conference for guardians of safe working hours. I am delighted you are able to join us.

The guardian role began with the introduction of the 2016 terms and conditions of service (TCS) for doctors and dentists in training. Over the last two years, it has been effective in ensuring that doctors are protected by the safeguards in the 2016 TCS, mitigating risks to address the safety of patients which is a paramount concern for the NHS.

I firmly believe it is more important than ever that we continue working collaboratively to ensure safeguards for doctors and patients.”

We have designed today’s programme based on your feedback to ensure the conference meets your needs and addresses current challenges. You will hear from a range of key speakers and guardians as well as colleagues who work both within and outside of the NHS.

I hope you have an interesting and thought-provoking day, network with guardians from across the NHS, share ideas and develop common approaches to problem resolutions across the wider country.

My colleagues at NHS Employers will be available to discuss any issues you may have and share resources we have produced that can support you in your role as guardians.

We look forward to meeting you throughout the day.

Paul Wallace
Director of Employment Relations and Reward
NHS Employers
Agenda

9am  Registration, refreshments and networking

10am  Welcome and opening address
  •  Paul Wallace, NHS Employers

10.10am  Plenary - including Q&A
  •  Mairi Read, British Medical Association
  This session will provide an overview of the 2018 review of the junior doctors’ contract, the work the BMA is doing on exception reporting, and the role of the guardian.

10.35am  Plenary - including Q&A
  •  Jon Hossain, Health Education England
  This presentation will look at HEE’s work on enhancing junior doctors’ working lives, less than full time trainees (LTFT) and the emergency medicine LTFT pilot, guidance around trainees doing additional work and a discussion on compressed hours.

11am  Software providers’ update
  •  Skills for Health on DRS
  •  Allocate Software

11.30am  Coffee break

11.50am  Session 1 – World Café
  Group discussion around different areas of the guardian role.
  1  What are the top tips and dos and don’ts of the guardian role?
  2  How can guardians motivate and engage junior doctors?
  3  What are the advantages / potential challenges of standardising board reports?
  4  What role should educational supervisors play?
  5  What options can we explore to further clarify non-resident on call arrangements?

12.50pm  Lunch

1.45pm  Session 2 – Shared learning and workshops
  Guardians to attend two 30-minute sessions
  •  Shared learning
    Chris Kirwan, Barts Health NHS Trust
    This breakout will look at the successes and challenges faced by one of the largest employers in the country, including the communication and engagement of exception reporting and the processes implemented to analyse data.
  •  Understanding the guardian role and revising the job description
    Ellie Pattinson and Sahima Hussain, NHS Employers
    Since the implementation of the guardian role two years’ ago, does the job description need assessing and guidance updating?

Software providers’ workshops

Allocate Software - Using technology for good: rotas, exceptions and apps and how to ensure they support doctors in training
Simon Digweed, Product Manager

The session will explore:
•  what we can learn from exception reporting data
•  how to integrate electronic rotas and rosters to create better experience of work for doctors in training, even with rota gaps
•  five key tests to ensure your rotas and rosters really support flexibility, choice and access
•  learning from exceptions - hear from consultant general surgeon Aarti Varma, and consultant physician Dr Godwin K Simon, on using eRota to understand how it supports doctors in training and where they are able to learn and make improvements.

*Clue: It’s about more than the tech. Purpose, listening, processes and people are crucial.

Skill for Health – Best practice for exception reporting
Ben Marchini, Product Manager and Sarah Connelly, Clinical Workforce Specialist

This session will be an open discussion where attendees will be encouraged to share current best practice, talking about such topics as:
•  why exceptions happen
•  how we can best document them
•  how we can act upon them.

Break

3pm  Standardisation of exception reporting
  •  Arrash Yassaee and Shruti Patel, NHS Improvement
  The session will cover the background and current workstream on the standardisation of the collection and reporting of exception reporting data, how guardians can get involved and how exception reporting has led to positive change.

3.25pm  Address by the GMC
  •  Jo Wren and Ian McNeill, General Medical Council
  This joint presentation will look at what the GMC’s recent trainee and trainer survey tells us about burnout and consider how guardians of safe working can help support their trainees.

3.50pm  Round up of the day

4pm  Conference close
Speaker biographies

Dr Chris Kirwan
Consultant in Critical Care and Renal Medicine, Barts Health NHS Trust

After training in university teaching hospitals across London, Chris was appointed a consultant in critical care medicine and nephrology at The Royal London Hospital in 2012, and honorary clinical senior lecturer at Barts and The London school of Medicine soon after.

His main research interests include improving the recognition and outcomes of acute kidney injury (AKI) and its long-term effect on renal function, the effect of AKI on hepatic drug metabolism and the evolving role of continuous renal replacement therapies in acutely ill patients, particularly the use of regional citrate anticoagulation and the importance of access.

Jo Wren
Principle Regional Liaison Adviser, General Medical Council

Jo is one of three principal regional liaison advisers (RLA) at the GMC. She covers the South of England and London, where she leads a small but perfectly formed team of regional advisers. They work directly with trusts and medical schools to deliver targeted training on issues of ethical practice and patient safety to doctors and medical students.

She also provides strategic leadership on projects and is the GMC’s lead on exception reporting.

Arrash Yassaee
National Medical Director’s Clinical Fellow, NHS Improvement

Arrash is a paediatric ST1 in London and has recently completed a year-long leadership fellowship at NHS Improvement where his main portfolio of work was supporting the delivery of seven-day hospital services.

Arrash established and co-chaired a cross-system exception reporting working group which includes NHS Employers, the Care Quality Commission, the General Medical Council and other organisations. He believes that exception reporting can be a powerful improvement tool to drive up standards in education, training and patient safety.

Dr Shruti Patel
National Medical Director’s Clinical Fellow, NHS Improvement

Shruti is a paediatric registrar in London and is currently on secondment to NHS Improvement as a national medical director’s clinical fellow. Having led numerous quality improvement initiatives with national implications as well as co-founding a programme to accelerate junior doctor delivered change, Shruti is passionate about harnessing the full potential of doctors in training to improve healthcare services.

While the pressures on the NHS increases, valuing trainees’ time, supporting them to deliver high quality care and protecting access to education, must be a priority. During her time at NHS Improvement, Shruti has built a coalition of partners from across the healthcare landscape and set up a working group to improve exception reporting practices.

@shruti2711
Mairi Reid
Deputy Chair, BMA Junior Doctors’ Committee

Mairi is deputy chair of the terms and conditions of service and negotiations executive. She is the lead for exception reporting and has worked closely with NHS Improvement and other stakeholders to establish a multi-organisation approach to address key issues. The aim is to improve exception reporting accessibility and uptake among junior doctors, along with facilitating and supporting the role of the guardian of safe working.

Mairi trained at the University of Liverpool Medical School, graduating with honours in 2015, and is currently in her second year of GP speciality training and working in North Merseyside.

She has held the position of chair of Mersey regional junior doctors’ committee since June 2017.

Ian McNeill
Head of the regional liaison service, General Medical Council

Ian has been in his current post for nearly four years. Prior to that, he was the GMC’s regional liaison adviser for North London. Ian qualified as a registered general nurse at the Hammersmith Hospital in West London in 1988. He spent five years in the NHS before joining the police service, where he spent 28 years working at local, regional and national level.

Key posts held include lead senior investigating officer (homicide and major crime), area commander, head of service improvement and he was a chief superintendent for 11 years.

His last role was head of justice for Northamptonshire. As a senior officer, he was a gold and silver public order commander, firearms and major incident as well as being a nationally accredited senior investigating officer.

Jon Hossain
Postgraduate Dean, Health Education England

John has been involved in medical education since 2007 and has fulfilled a number of roles within Health Education England. He is the regional lead for quality and the national lead dean for less than full time training, a member of the court of examiners of the Royal College of Surgeons of England, and a council member of the Yorkshire Clinical Senate.

He remains on clinical practice and is a consultant vascular surgeon based in Wakefield and Leeds with a special interest in venous disease and lymphoedema. He has worked in Yorkshire since 2001 and trained in London.

He is married with 3 children and is a season ticket holder at Arsenal.

Paul Wallace
Director of Employment Relations and Reward

Paul Wallace joined NHS Employers in May 2015. A senior HR professional and employment relations and reward management expert, he has extensive experience of working in large, complex and unionised organisations and has a deep understanding of pay and reward and how this relates to the employment proposition.

His previous roles include group head of reward in the Ministry of Justice, and head of reward in HM Prison Service. He has also worked as a consultant in the NHS where he gained an understanding of NHS Agenda for Change and the current pay and contracts in operation for medical staff.

Paul and his team have led the recent work for employers on the negotiations for the modernisation and reform of the terms and conditions of service in operation for medical and non-medical staff.

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Allocate is proud to be presenting at the guardians of safe working 2018 conference and continuing our commitment to supporting compliant rotas for doctors in training and helping to deliver safe working.

Our medical workforce software is used by over half of all consultants as well as doctors in training in the UK to manage everything from job planning, rotas, leave management, rosters and activity management.

Join our session to learn more about using technology for good: rotas, rosters, exceptions and apps and how to ensure they support doctors in training. We understand how it’s about more than the tech – the purpose, by listening, the processes and the people are crucial.

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The BMA is a professional association and trade union representing and negotiating on behalf of all doctors and medical students in the UK. It is a leading voice advocating for outstanding health care and a healthy population. It is an association providing members with excellent individual services and support throughout their lives.

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Skills for Health has been working with employers since 2002 and is the sector skills council for the healthcare sector. We are the trusted voice on workforce skills issues and offer proven solutions and tools along with the expertise and experience to help you maximise their use.

Skills for Health is part of the Workforce Development Trust, a UK registered not-for-profit established to help organisations who deliver services for public benefit plan, develop and use their workforce effectively and sustainably.

Realtime Rostering is Skills for Health’s accurate and efficient rostering solution for all staff groups. Developed for healthcare professionals by healthcare professionals, it is fully compliant with the 2016 junior doctors’ contract and ensures WTR compliance across all groups. It is quick, simple and easy to use and there are no hidden costs or surprises. To find out more: www.realtimerostering.uk

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We work to protect patient safety and improve medical education and practice across the UK.

As part of this role, we:
• decide which doctors are qualified to work in the UK
• oversee UK medical education and training
• set the standards doctors need to follow throughout their careers
• where necessary, take action to prevent a doctor from putting the safety of patients, or the public’s confidence in doctors, at risk.

As part of our role supporting doctors, we are keen to ensure doctors in training feel supported in speaking up about any concerns they may have. Part of this is encouraging them to exception report where appropriate. We are also keen to ensure Guardians are supported in their role, and feel able to drive changes that improve the working lives of trainees.

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NHS Employers is a not-for-profit organisation, which is part of the NHS Confederation Group. Its mission is to support workforce leaders to put patients first.

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