



OH service development

OH providers supporting NHS staff should have a plan for making the business case for service development.

It is important that OH teams work with HR teams and managers within the NHS organisation to continue development and delivery of the best services possible to improve staff health and wellbeing.



Key questions

- Does the service cover all relevant specialist areas?
- Is the information system used by the provider interfaced with the Electronic Staff Record (ESR)?
- Does the provider have a plan for service development?