



Overview

In this briefing we share learning which will help organisations review and refresh their approach to staff retention. This will help support the NHS to provide high-quality care, reduce spending on agency staff and meet the aims outlined in the NHS Long Term Workforce Plan.

The retention of the NHS workforce has never been more critical. Current turnover levels contribute to poor staff experience and on their ability to provide high-quality patient care. The NHS Long Term Workforce Plan has identified improved retention levels as a key element of the workforce expansion plans. Improved retention is also key to improved staff experience, greater productivity and will help reduce costs through a reduction of agency spending.

This briefing highlights some key actions that employers can take to improve retention.