

# Support services updates

Oct 2025	Version history and amendments have been transferred onto a new template. No changes to wording, scores or levels.
October 2022	Profiles for B4 Supervisor & B5 Manager have been amended slightly to demonstrate the differentiation between the roles and reinstated.
July 2020	All support services profiles are now contained in either the Estates or Maintenance sub family or the newly published Support Services Combined job family. All other sub families have been archived because they are included in the main two family groups.
June 2019	<p>The following Band 1 profiles have been archived:</p> <p><b>Estates and Maintenance</b></p> <ul style="list-style-type: none"> <li>• Estates Support Worker</li> </ul> <p><b>Catering</b></p> <ul style="list-style-type: none"> <li>• Catering Support Worker</li> </ul> <p><b>Hotel Services</b></p> <ul style="list-style-type: none"> <li>• Laundry Assistant</li> <li>• Porter</li> <li>• Domestic Support Worker</li> <li>• Linen Room Assistant</li> <li>• Sewing Room Assistant</li> <li>• Domestic Support Worker (Hotel Services)</li> </ul> <p><b>Supplies and Procurement</b></p> <ul style="list-style-type: none"> <li>• Supply Chain Porter</li> </ul> <p><b>Sterile</b></p> <ul style="list-style-type: none"> <li>• CSSD/TSSU/HSDU Support Worker Soft Packs</li> <li>• Porter (Theatre)</li> </ul>
December 2018	Support Services Generic profiles





	<p><b>Please note:</b> this suite of profiles has been removed on a temporary basis to enable consideration to be given to the 'estates and maintenance' elements of these profiles. A band 2 'support worker higher level' profile has been published in the interim.</p>
October 2012	<p>New support services generic profiles</p> <p><b>Please note:</b> These profiles have been published alongside the existing source profiles, as set out in the document, and both sets of profiles can be used.</p>
October 2012	<p>Maintenance supervisor band 4 archived.</p> <p><b>Please note:</b> Although this profile has been archived any jobs already matched to this profile should remain. Any new jobs should be matched to a new profile</p>
14 March 2006	<p>New profile for CSSD supervisor added in Sterile Services (SS-SS)</p>
12 January 2006	<p>Profile for head of estates reviewed and replaced with profile for head of estates/assistant head of estates in SS-ME</p>
1 July 2005	<p>New profiles for:</p> <ul style="list-style-type: none"> <li>• cook higher level (band 3)</li> <li>• cook team manager (band 4) in SS – catering</li> </ul> <p>New profiles for:</p> <ul style="list-style-type: none"> <li>• linen room assistant (band 1)</li> <li>• sewing room assistant (band 1)</li> <li>• driver (band 2)</li> <li>• linen/laundry supervisor (band 3) in SS-hotel services</li> </ul>
23 June 2005	<p>New profile for director of estates and facilities (band 8d-9) in SS-ME</p>
16 June 2005	<p>Reviewed profiles for catering (band 5-6) (ins-catering); reviewed profiles for domestic support worker (in ss-hotel services)</p>



1 June 2005	New profiles for supplies and procurement (in SS-SP)
16 May 2005	Reviewed profiles for catering (band 1 – 3) replace the previous profiles
11 May 2005	New generic profile at band 8a-8b estates manager higher level (operations)
26 April	Reviewed profiles for domestics (in support services: hotel services) <b>Note:</b> the hotel services manager reviewed profile is band 7, whereas the profile it replaces was band 6; <b>Panels are required immediately</b> to revisit their matches to the old profile in light of this change
22 April 2005	Fire safety manager, under HR, replaced by fire safety office, band 5, under states and maintenance